

Easy Read Version

Wirral Pharmacy Needs Assessment
HAVE YOUR SAY



TELL US WHAT YOU THINK

We are looking at what our pharmacies do



We have recently written a new report on local pharmacies and what they offer



A **pharmacy** is where you would get a prescription or buy medicines you cannot buy anywhere else.

Some people call it a **chemist**.



The government ask us to look every **three years** at **pharmacy services in our area**.



This is called a **Pharmaceutical Needs Assessment**.



and want to know what you think about the report

Why do we look at pharmacies?



We look at what pharmacy services we have in Wirral and where they are



We look at the health of Wirral people



We look at what pharmacy services Wirral might need in the future



This helps the NHS and others to think about other services or support they can give

So, what do we want you to do?



We want to know what you think about this report and what we could change?



Please read the report and then answer the questions at the end

June 2022						
M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

We need your answers by 5.00pm on Friday 10th June 2022

How to get involved



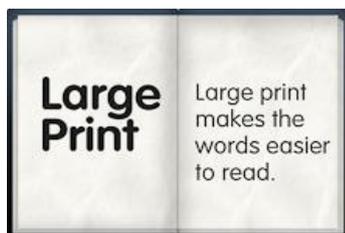
You can fill in the questionnaire on a computer. Here is the link.

haveyoursay.wirral.gov.uk/pharmaceutical-needs-assessment

You can fill a paper copy.

To get a paper copy telephone 0151 666 5201

Or email pna2022@wirral.gov.uk



What we will do with what you tell us

We will not pass your name and address to anybody else.

We will use what you tell us to help plan the services at pharmacies that you will have in the future, and we will let you know what we decide to do.



This is your chance to have your say.

The closing date is **10th June 2022 by 5.00pm.**

Paper copies can be returned in the pre-paid envelope provided or posted to

PNA Lead
Wirral Council
PO BOX 290
Wallasey
CH27 9FQ

What Pharmacies do

These are services that you can get from your local pharmacy if you live in Wirral



Giving you medicines that your doctor has advised you need.



Selling you medicines.



Giving you advice about how keep healthy.



Disposing of some old medicines safely.



Helping you to go to the right health service for you.



Helping you with advice and medicines to deal with common, not very serious illnesses...like coughs, colds earache and upset tummy.

Some pharmacies also provide:



Help with emergency contraception.



Help to some people who are addicted to drugs.



Help you to stop getting flu by giving you a flu jab.

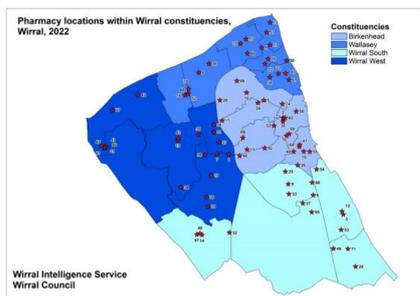


Give you with advice and treatment on common illnesses.



Talk to you about all the medicines you take and answer any questions you may have about them or why you have to take them.

All about our Pharmacies in Wirral

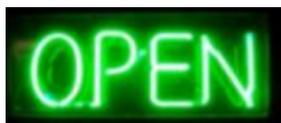


We have 83 community pharmacies in Wirral, and they must be open for 40 hours every week.

Wirral has enough pharmacies for the people that live here to use



Most people in Wirral can drive or walk to a pharmacy within 30 minutes.



66 pharmacies are open on Saturday morning, 13 pharmacies are open on a Sunday and around 10 pharmacies are open in the week up to 10.00pm.



Nearly all of the pharmacies have a room where you can talk to the pharmacist privately.



Pharmacies in Wirral also offer medicine reviews, flu injections, stop smoking services, sexual health and some support drug users.



Every month, every pharmacy in Wirral dispenses about 7,500 items.



Around three in every four Wirral pharmacies will bring your medicines to your home.

What people have told us about our pharmacies?

We asked people what they thought about our pharmacies. They told us:



Most people use a pharmacy and they liked the services they provide.



Most people visit a pharmacy once a month.



People also go to a pharmacy to buy medicines or to ask for advice.

Most people felt able to talk to their pharmacist in private.



Most people use the same pharmacy because it is close to their home or their doctor's surgery.



Most people use a car or walk to get to a pharmacy.

Those people who said they find it difficult to get to a pharmacy is because the car parking is not always very good.

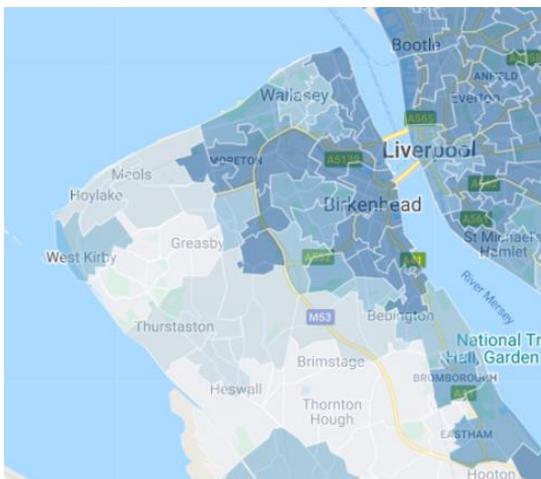


Most people know about the other services that pharmacies offer, like flu vaccinations.



Some people can struggle to get their medicines when they need them but most people can

About the place we live - Wirral



About 323,200 people live in Wirral.



About one in every five people are over 64 years old.



Some parts of Wirral are well off and others are poor.



On average we expect men to live to about 78 years old and women until they are 82 years old.



By 2025 about 327,400 people will be living in Wirral.



Nearly everyone living in our area is White and British. Only a small number say they are not white.



Nearly everyone in our area speaks English.

About our Lifestyles



About one in every eight people smoke, which is more than England.



There are nearly 2,500 admissions to hospital because of alcohol in Wirral every year, which is relatively worse than England.



About two in every three adults are overweight or obese. This is worse than the average for England.



Similar to England, about one in every 3 Wirral children aged 11 are obese or overweight.

About our Health



Around 55,500 people have high blood pressure that live in Wirral.

We think there are about 22,300 people in Wirral that don't know they have high blood pressure.



In Wirral people died mainly from cancer and respiratory diseases, such as pneumonia.



Around 20,200 adults in Wirral are diagnosed with diabetes.

We think there are about 2,500 adults in Wirral that don't know they have diabetes.



One in every five Wirral adults has suffered from depression at some time in their life, compared to one in eight adults in England.



The number of people with a disability will continue to rise, partly due to people who live in Wirral getting older.

What does this tell us?



We have enough pharmacy services across Wirral



Most people can get to them easily and they all deliver medications if you need them to



Future new housing will not mean people can't access pharmacies



We should keep working with pharmacies such as sharing the survey results about their services



We will keep exploring options for pharmacy services to get even better such as how they tell us about their services, their opening and closing hours and what they offer us

What do you think?

Please put a tick (✓) in the box for the answer which you want to give

Question 1.

Has the reason for the pharmaceutical needs assessment been explained?

Please tick one box:

	Yes	
	No	
	Don't know	

If no or don't know, please let us know why (below)

	Answer
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Question 2.

Do you think the report is right about the pharmaceutical services that we have across Wirral?

Please tick one box

	Yes	
	No	
	Don't know	

If no or don't know, let us know why (below):

	Answer:
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Question 3.

Do you think the report is right about the health and other needs of Wirral people?

Please tick one box

	Yes	
	No	
	Don't know	

If no or don't know, let us know why (below):

	Answer
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Question 4.

Do you think that the results of all this work that told us about our local pharmacies, the services, the needs and peoples' views is about right?

Please tick one box

	Yes	
	No	
	Don't know	

If no or don't know, let us know why (below)?

	Answer
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Question 5.

Is there anything else you would like to tell us about pharmacy, their services or just about this Wirral Pharmaceutical Needs Assessment 2022-2025?

Please tick one box

	Yes	
	No	
	Don't know	

If yes or don't know, let us know why (below):

	Answer
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ABOUT YOU

You do not have to answer these next six questions if you don't want to.

These questions help us to understand who is using our services and taking part in our surveys.

You can find more information about why we collect this information on the [Freedom of information and data protection web page of Wirral Councils website](#)

1.



What is the first part of your postcode (the first 3 or 4 letters and numbers)

2. I am...



A man



A woman



Prefer not to say

3.



My age group is...

18-25

25-34

35-44

45-54

55-64

65+

Prefer not to say

4.



Are you disabled?

Yes

No



5.



My disability is:

Learning Disability

Mental Health problems

Hearing difficulties

Problems with mobility – difficulty walking or moving about, use a wheelchair

Problems seeing

An illness that affects your daily living on a long-term basis

Something else – please say what in the box below

Prefer not to say

6. Ethnicity – I am....	
Asian – Bangladeshi	<input type="checkbox"/>
Asian – Indian	<input type="checkbox"/>
Asian - Pakistani	<input type="checkbox"/>
Other Asian background	<input type="checkbox"/>
Black African	<input type="checkbox"/>
Black British	<input type="checkbox"/>
Black Caribbean	<input type="checkbox"/>
Other Black background	<input type="checkbox"/>
Chinese	<input type="checkbox"/>
Other Chinese background	<input type="checkbox"/>
Mixed Ethnic background – Asian and White	<input type="checkbox"/>
Mixed Ethnic background –Black African and White	<input type="checkbox"/>
Mixed Ethnic background – Black Caribbean and White	<input type="checkbox"/>
Mixed Ethnic background – Other mixed	<input type="checkbox"/>
White British	<input type="checkbox"/>
White English	<input type="checkbox"/>
White Irish	<input type="checkbox"/>
White Scottish	<input type="checkbox"/>
White Welsh	<input type="checkbox"/>
White Polish	<input type="checkbox"/>
White Latvian	<input type="checkbox"/>
Gypsy/Traveller	<input type="checkbox"/>
Other white background	<input type="checkbox"/>

The following three questions are a bit more personal, and you don't have to answer them in if you don't want to, but it would be really helpful if you could fill them in.

7. Do you have a religion or belief?



Yes

No

Prefer no to say







If you ticked yes, please tell us what it is

Buddhist

Christian

Hindu

Jewish

Muslim

Sikh

No religion

Other – please say what in the box below

8.



Relationships (also called sexual orientation)

I am:

Heterosexual or straight

Gay or Lesbian

Bisexual

Other

Prefer not to say

9.



Do you live in the sex you were given at birth?

Yes

No

Prefer no to say



THANK YOU FOR TAKING PART

Paper copies can be returned in the pre-paid envelope provided or posted to:	Or dropped off at Birkenhead Town Hall for attention of PNA Lead
Pharmaceutical Needs Assessment Consultation Wirral Borough Council Distribution Services PO BOX 290 Wallasey CH27 9FQ	FAO PNA Lead Birkenhead Town Hall Hamilton Square Birkenhead CH41 5BR